

# RUMIANO

SINCE 1921  
FINE NATURAL CHEESE

January 23, 2007

To whom it may concern,

This letter is to confirm the positive experiences the Rumiano Cheese Company has been privileged to receive from World Water Works.

1. All equipment purchased and installed from World Water Works has exceeded their written guarantees and performed beyond our expectations.
2. The professional staff of World Water Works has continued to communicate, represent not only their equipment but also the equipment of others they have installed in our waste water facility, and they continue to provide necessary updates and share valuable information from their other projects.
3. World Water Works' staff continues to support all of the software, initiates dialog on a routine basis, and continues to provide timely updates of their software.
4. World Water Works' skilled professionals in Oklahoma City continue to provide expert technical support, readily available spare parts, and access to their immense experience concerning equipment repair and equipment maintenance.
5. Even after the sale, World Water Works, at no cost to us the customer, continues to visit our remote site in Crescent City, California.
6. World Water Works' trained biologists continue to review the operational numbers from our waste water facility and make suggestions on improving the quality of our effluent.

As you can see the benefits Rumiano's has received from working with World Water Works makes writing this letter a joy. Their passion for our situation, creative solutions, and follow through has allowed the Rumiano Cheese Company to positively deal with our waste water issues.

If you are fortunate enough to have an opportunity to work with World Water Works I suggest you seize the opportunity. I remain confident you won't regret this decision.

Sincerely,



Kirk Olesen  
Rumiano Cheese Company  
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